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Bib Data Sheet

SERIAL NUMBER 09/593,118	FILING DATE 06/13/2000 RULE -	CLASS 705	GROUP ART UNIT 2768	ATTORNEY DOCKET NO. 99-836
APPLICANTS James Howard Drew, Boxborough, MA ; Denkanikota R. Mani, Boxborough, MA ; Andrew Louis Betz III, Pepperell, MA ; Piew Datta-Read, Acton, MA ;				
** CONTINUING DATA *****				
** FOREIGN APPLICATIONS *****				
IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 08/28/2000				
Foreign Priority claimed <input type="checkbox"/> yes <input checked="" type="checkbox"/> no 35 USC 119 (a-d) conditions <input type="checkbox"/> yes <input checked="" type="checkbox"/> no <input type="checkbox"/> Met after met <input type="checkbox"/> Allowance		STATE OR COUNTRY MA	SHEETS DRAWING 7	TOTAL CLAIMS 60/67
Verified and Acknowledged <i>Alta R. Beyce</i> Examiner's Signature Initials		INDEPENDENT CLAIMS 4		
ADDRESS <i>Customer Number 32127</i> Leonard C Suchyta G T E Service Corporation 600 Hidden Ridge HQE03G13 Irving, TX 75038				
TITLE Method for evaluating customer value to guide loyalty and retention programs				
FILING FEE RECEIVED 1488	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit	